सत्यमेव जयते

HIMACHAL PRADESH

Himachal Pradesh completes migration

Online Appointment System RLA Chandigarh

राष्ट्रीय सूचना-विज्ञान केन्द्र
NATIONAL INFORMATICS CENTRE

PARIVAHAN NextMile

Quarterly Newsletter on Computerisation in the Transport Sector

A Joint Publication by NIC & MoRTH

PARIVAHAN NextMile

Newsletter on Computerization in the Transport Sector

Contents

S No	Contents	Page No
1	State on the Move: *Himachal Pradesh*	3
2	Know the Individual	13
3	Services Profile: Online Slot Booking in Chandigarh	14
4	Turning Wheel: Current Happenings	20
5	Migration Status	31
6	On the Roll	32
7	Project Coordinators	33

EDITOR's NOTE — *The Online Experience*

As more and more states and union territories move on to *Vahan* 4.0 and *Sarathi* 4.0, people can now feel the transformation that is taking place in service delivery. The Online Experience is here! Applying online for a driving license, booking a slot for a driving test, making online payments for different online processes give a totally different kind of experience to the citizen. This issue ***NextMile*** reflects these changes.

In the ***State on the Move*** section, we present to you **Himachal Pradesh which was the first to have completed migration to Sarathi 4.0.**

In this issue, we present the **Online Appointement System** in Chandigarh in the Services Profile.

Plus our other regular features - ***The Turning Wheel*** and ***Know the Individual***.

Rubaiyat-ul Ali

PARIVAHAN NextMile

Volume 1 No. 20 October2017

PATRON

Honourable Minister for Road Transport & Highways
Shri Nitin Gadkari

ADVISORY COMMITTEE

Shri Yudhvir Singh Malik, Secretary(RT&H)
Smt. Neeta Verma, Director General, NIC

EDITORIAL COMMITTEE

Shri Sanjay Singh Gahlout, Deputy Director General, NIC
Shri Abhay Damle, Joint Secy. (Transport)
Shri Priyank Bharti, Director (MVL)
Shri Pawan Joshi, Senior Technical Director, NIC
Shri Joydeep Shome, Senior Technical Director, NIC

EDITOR

Rubaiyat-ul Ali

DESIGN & GRAPHICS

Julie Rachel Zachariah

EDITORIAL ASSISTANCE: **Sayanti Chakraborty**

WEB ASSISTANCE: **Aneesh PP**

SUPPPORT

Transport Project Management Unit, All Correspondents of *NextMile*

PUBLISHED BY

National Informatics Centre (NIC)
Department of Electronics & Information Technology
Ministry of Communications & Information Technology, Government of India

© 2013, All Rights Reserved

Himachal Pradesh completes migration

From our Himachal Pradesh Correspondent **Shri Bhupinder Pathak**

The Transport Computerization Project in Himachal Pradesh has made steady headway since it was started in 2002. Himachal Pradesh is amongst those states which have gone for simultaneous implementation of Vahan and Sarathi since the very beginning. Now Himachal Pradesh is one of the leading states in completing migration to Sarathi 4.0 and Vahan 4.0 in all its RLAs and RTOs. We present a profile of the State's activities and the valuable experience that it has gained.

Vivek Bhatia, IAS
Commissioner Transport
Government of HP

"NIC Himachal Pradesh has always played a pivotal role in channelizing the powers of e-Governance to the masses in Himachal Pradesh. The implementation of *Sarathi*4.0 and *Vahan*4.0 has resulted in great convenience to the citizens with Anytime-Anywhere 24x7 service for application submission and e-payment and integration of SMS service to Driving License & Vehicle Owners from application submission to the approval of Driving License or Registration Certificate.

I sincerely appreciate the efforts put in by NIC HP in implementation of *Sarathi*4.0 and *Vahan*4.0 in all the 83 RLA/RTOs of Himachal Pradesh."

Himachal Pradesh was established in 1948 as a Chief Commissioner's Province within the Union of India. The province comprised the hill districts around Shimla and southern hill areas of the former Punjab region. Himachal became a part of state on January 26, 1950 with the implementation of the Constitution of India. Himachal Pradesh became a Union Territory on November 1, 1956. On December 18, 1970, the State of Himachal Pradesh Act was passed by the Parliament, and the new state came into being on January 25, 1971. Thus

Himachal emerged as the eighteenth state of the Indian Union.

Himachal Pradesh is situated between 30° 22' 40" to 33° 12' 20" north latitudes and 75° 45' 55" to 79° 04' 20" east longitudes. The altitude in the Pradesh, a wholly mountainous region in the lap of Himalayas, ranges from 350 metres to 6,975 metres above mean sea level.

Structure of Transport Department

The Commissioner Transport is the administrative head of the Department. The Transport Commissioner is also designated as the State Transport Authority. The Commissioner Transport is assisted by the Additional Commissioner Transport who is also Secretary, State Transport Authority, Himachal Pradesh. There are 83 Regional Transport Offices/ Regional Licensing Authorities (RTOs/RLAs) in the State of Himachal Pradesh out of which 12 are RTOs and 71 are RLAs. The Transport Department is responsible for administering the provisions of the Motor Vehicles Act, 1988, Central Motor Vehicles Rules 1989, Himachal Pradesh State Motor Vehicles Rules and the Himachal Pradesh Motor Vehicles Taxation Rules. The RLAs are available at the Sub Divisional Level and they register Transport and Non-Transport vehicle and also issue driving licenses for Transport and Non-Transport categories of vehicles. Permits are being issued by the RTOs.

Computerization in the Transport Department

The Department of Transport is one of the department in Himachal Pradesh where computerization has not only been introduced to a large extent, but has also been accepted by the department officials as well as people in the State.

In an effort to computerize the services related to issue of learner's license, driving license, certificate of vehicle registration and issue of permits, an initiative was undertaken at Dharamshala, District Kangra, HP on a pilot basis a decade ago in 2002, and an eGovernance centre named *Pehal* was established by the District Administration. The centre was one of the first eGovernance centres in the State, rightly christened as *Pehal* which translates to *first initiative* in the local dialect, Hindi. It was later renamed as *Sugam Kendra*.

The Sugam Kendra is totally funded by the District Administration, and

Sugam Centre, Dharamshala

it has improved service delivery to a great extent. In order to provide services to the citizens, the Sugam Kendra has dedicated trained personnel (on contract basis), an aesthetically designed office and comfortable environment.

User charges are levied in order to provide the services and making the Sugam self-sustainable. The service charges levied have also been utilized to pay back the loans taken for setting up these centres.

Before the implementation of

Vahan and *Sarathi* software, various Deputy Commissioners were receiving complaints from the public about delayed response to different services such as issue of driving license, issue of vehicle registration, various certificates, etc. On the other hand, the staff dealing with these services in the RLA/RTO offices was not able to handle the voluminous work through manual systems. There was a lot of corruption in these offices because of the existence of touts/middle men, and transparency was lacking. The model of Kangra District was adopted by other districts in Himachal Pradesh and more Sugam Kendras were set up in a phased manner in 2005. Later on funding by MoRTH strengthened the project by way of provision of latest hardware, and all the RLAs/RTOs were covered under this project .

Although the citizens were getting their licenses through a computerized system, they had to visit the RTO/ RLA offices personally, multiple times. In order to offer better services, the web-enabled *Sarathi* 4.0 was developed by the Transport Division, NIC Delhi and Himachal was the first State to have rolled out *Sarathi* 4.0 in all its 83 RTOs/RLAs, ahead of other states, offering services related to processing of driving licenses to citizens from the comfort of their homes. After that *Vahan* 4.0 has also been implemented in all the 83 RLA/ RTOs of Himachal Pradesh.

Business Model

The main hurdle in making transport sector services operational at Sugam Kendras was lack of necessary infrastructure. In order to overcome this problem, a District e-Governance society was setup in each District and registered under the Society Registration Act, 1860. The main purpose of the society was to raise funds for initial set up of the Sugam Kendra and starting various citizen centric services out of which, *Vahan* and *Sarathi* were the main services. Initially, loans were taken from various sources for providing the infrastructure. The loan amount was recouped from the service charges levied on various citizen services. The e-Governance societies are now self-sustainable, and have sufficient funds in their kitty to meet the salary of operators, AMC costs and other recurring costs.

As far as the cost effectiveness of the services being offered is concerned, a single motto has been the guiding principle i.e. '*Efficient, effective and timely service with a smile*'. The people have praised this scheme, and have not raised any issue related to the service charges being levied. They are happy that they are getting assured, time-bound and quality services from a government department in such an efficient manner.

Payment Integration with Cyber Treasury (HimKosh)

Both *Vahan* 4.0 & *Sarathi* 4.0 are integrated with cyber treasury *HimKosh* for online payment of fees and tax receipts is in turn integrated with payment gateways of various banks. Integration with SBI-MOPS (Multiple Payment Option System) and UPI are also available and facilitates citizens to pay tax through debit/credit card, UPI and net banking of more that 50 other banks.

Challenges in Migration

The main challenge faced in starting Online *Vahan* 4.0 & *Sarathi* 4.0 services were :

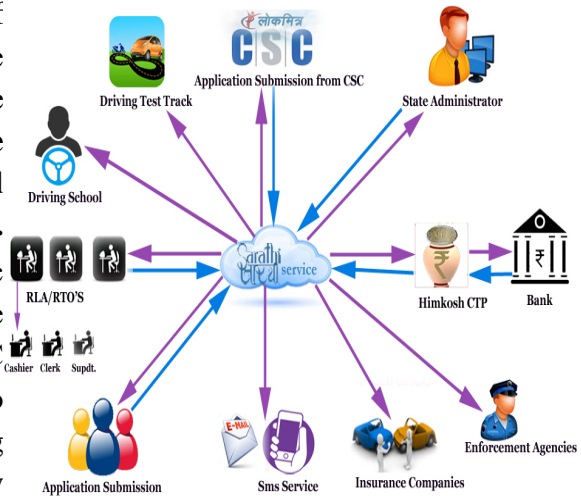
- How to migrate from existing *Vahan* 1.0 & *Sarathi* 1.0 to *Vahan* 4.0 & *Sarathi* 4.0
- Porting of existing data
- Continue simultaneous service delivery while shifting from old client-based application without any inconvenience to the general public and various other stakeholders.
- Porting of subsequent pending data for transactions which were pending in the client-based software after initial porting of data.
- How to tackle the old transactions which were not completely processed.
- Part of the payment done in old software after migration.
- Same DL/vehicle records were available in different RLA/RTO authorities because of previous transactions done. How to take the valid updated records after porting.
- Connectivity in all the RLA/RTOs and even RLA/RTOs of remote tribal areas.
- Mapping of different master tables used in *Vahan* 4.0 & *Sarathi* 4.0 The master tables codes were not same in all the RLA/RTOs. Mapping of such table of different RLA/RTOs posed a challenge.
- Testing of software on staging server for different types of transactions and issues faced in tackling such cases.
- Issues faced during the pilot run at two sites.
- Training for the RLA/RTO staff sitting in remote areas of Himachal Pradesh.

All these challenges were handled and data migration from the old to the new system was achieved.

Strategy Adopted

Himachal Pradesh took a lead in the implementation of Web-based Driving License software *Sarathi* 4.0 by taking RLA Dharamshala (HP-39) and RTO Shimla (HP-63) on a pilot basis. The problems faced after running them for one month were communicated to the core development team for resolution. After two months, an additional 10 RLAs/RTOs were taken for implementation and by the end of March 2016 all the RTOs of Himachal Pradesh were taken and the application was rolled out in the whole of HP. **Himachal Pradesh is the first state in India to have achieved 100% coverage of *Sarathi* 4.0.** Because of the difficult geographic terrain and remote locations, the Transport Department and NIC officers posted in the district had to put in tremendous effort in rolling out this application **without any PPP mode, and had to do with the existing hardware and SWAN connectivity at all he RLAs/RTOs of Himachal Pradesh.**

No outside agency was hired for providing training to the field staff, and it was rather possible only because of NIC officers posted in the districts. The training to the RLA/RTO staff was conducted through Video Conferencing Session and also by arranging training programmes at respective district headquarters.



Sarathi 4.0 Flow Architecture

Sarathi*4.0 Flow Architecture*

Lok Mitra Kendras (LKMs) and Transport Service Providers (TSPs) were also given training on the application.

STALL – Computerized Learner License Test

Earlier, Learner License applicants were tested verbally. Since 2010, STALL – the Computerized Learner License Test System of NIC – was implemented in all the RLAs/RTOs in *Sarathi* 1.0, and the same has been continued in *Sarathi* 4.0 after migration. STALL conducts the tests and passes on the results to *Sarathi* for further processing in the form of issue / retest or rejection of LL applications. Desktop computers are integrated with *Sarathi* in all RTOs for the computerized LL test.

Vahan 4.0 & Sarathi 4.0 services in Sugam Kendra, RLA Hamirpur

Vahan 4.0 & Sarathi 4.0 services at RLA Dharamshala

*Vahan*4.0 Implementation

The implementation of *Vahan* 4.0 was taken up in May 2017 by selecting RLA Dharamshala and RTO Shimla as two pilot sites where *Vahan* 1.0 was already running. After running for one month the remaining 12 district headquarter RLAs were taken up in the months of June and July, 2017. After successful implementation in these sites, a migration schedule was prepared and by October 23, 2017 all the 83 sites were migrated to *Vahan* 4.0. Because of difficult geographical terrain, the vehicle owners have been given facility to deposit the fitness fee of commercial vehicles and get the fitness done in any of the RLA/ RTOs. This has been made possible because of the centralized database.

Candidate appearing for STALL Test in Sugam Kendra

Online payments for *Vahan* 4.0 processes have been integrated with the Himachal Pradesh Cyber Treasury (HimKosh). The following *Vahan* services are being rendered online to the citizens from all the RTOs/RLAs:

- Payment of Token Tax
- Vehicle-Related Services (Transfer of Ownership/Change of Address/Duplicate RC/ Hypothecation Termination/ Hypothecation Continuation/ HypothecationAddition)
- Application for Fitness Certificate
- Pay Balance Fees/Fines
- Duplicate Fitness Certificate
- Renewal of Registration
- Conversion of Vehicle

A Joint Publication by NIC & MoRTH
PARIVAHAN NextMile
Newsletter on Computerization in the Transport Sector

State on the Move

Launch of Online Token Tax by Hon'ble Transport Minister

Month wise Vahan Transactions in the year 2017

- Re-assignment of vehicle
- Alteration of vehicle
- RC Particulars
- Application for No Objection Certificate

Network Connectivity

In Himachal Pradesh, HIMSWAN is providing reliable network through BSNL for vertical and horizontal connectivity throughout the State, and has reduced the cost of communication between government departments at different locations, and is providing a secure network infrastructure to enable electronic transfer of sensitive data, payments, etc. with improved capacity for disaster management. HIMWAN is a highway of connectivity between G2G, G2C and providing round-the-clock connectivity of minimum 2 Mbps between districts and subdivisions/ blocks/tehsils.

Presently, 2 Mbps VPNoBB connectivities have been provided by the Department of IT, Government of HP in all the 83 RTOs and RLAs of Himachal Pradesh,. The District Headquarter RLAs and RTOs are connected through NICNET on NIC LAN wherever they are near NIC Offices.

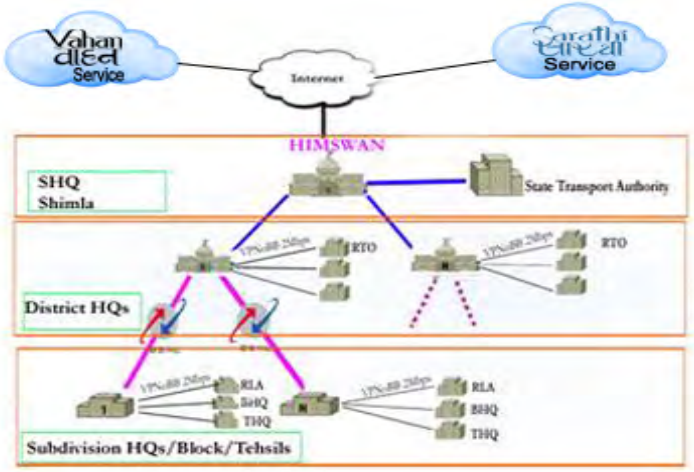
The Common Service Centres (CSCs)/Lok Mitra Kendras (LKMs) are using BSNL, AIRTEL connectivity, and in the remote tribal areas of the State, VSATs have been provided at government offices and CSCs. 3,000 CSCs are providing services to the citizens in Himachal.

Transport Service Providers (TSPs)

In order to provide various transport services to the general public in the office of Registering & Licensing Authorities in HP and make the working of the Transport Department transparent, the Government of HP had notified a Himachal Pradesh Transport Service Provider (TSP) Scheme 2013 and a TSP license has been given to the qualifying persons after the conduct of a special exam. They are held accountable to the client as well to the Department for

A Joint Publication by NIC & MoRTH
PARIVAHAN NextMile
Newsletter on Computerization in the Transport Sector

State on the Move



HIMSWAN *Network Architecture*

any service she/he provides or fails to provide. The TSPs are working at the block and village levels, and are providing the services to the Citizens who do not have access to Internet.

Post Migration HSRP Integration

In the year 2011, High Security Registration Plates were introduced and integrated with *Vahan*, and in the year 2014, HSRP e-service was provided to the vendor concerned to enable it to fetch the vehicle details for charging the required fee; and after generating the plate, the unique Laser Identification Number (LID) was being sent back to the RTO database. After the implementation of *Vahan* 4.0, a set of login id and password has been provided to M/s Link Utsav who is the vendor for HSRP activity. The vendor is fetching the details of newly-approved vehicles by logging into *Vahan* 4.0, generating a text file and then importing the text file to the vendor side to charge the fee for the registration plates from the citizens.

Fitness Testing Station

The HP Department of Transport has authorised workshops of the Himachal Road Transport Corporation (HRTC) as Authorized Fitness Testing Stations for fitness inspection of commercial vehicles. These Authorized Fitness Testing stations are testing the fitness of commercial vehicles (except HRTC own fleet). The testing agency is able to get the vehicle details of the vehicles through authorized credentials for logging into the *Vahan* 4.0 system given to them by the Transport Department.

The Authorized Fitness Testing Station module provided to HRTC was charging fees on the basis of the data available in the State Register (before *Vahan* 4.0 migration), and penalties were being charged depending on the lastest `fitness validity fetched from the State Register. The agency was updating the fitness parameters of the vehicle in the State Register. i.e. fitness/ passing date, fitness centre location, Pass/Fail, etc. The Fitness/Passing fees being charged by the agency was being retained by them, and the Green Tax and late penalties were being deposited with the Transport Department. The fitness certificate issue fees was also being charged by the agency, and the certificate was being issued by them. The fitness validity details so updated were being pushed back from theState Register to the RLA concerned, as and when the connectivity was available in the authority concerned.

After migration to *Vahan* 4.0 with its centralized database, the respective testing agencies have been provided login credentials by the RTOs concerned, and the vehicle

fitness details are now directly getting updated in *Vahan* 4.0.

Mobile Apps

eSRT HP Android Mobile App (https://play.google.com/store/apps/details?id=nic.hp.esrt)

Special Road Tax (SRT) is a monthly prepaid tax, levied on the owners of Stage Vehicle Carriage (Buses) by the HP Transport Department on the basis of permit routes. SRT is calculated using the Route Permit parameters – seating capacity, distance, type of roads and category of vehicle. The eSRT HP android application provides the facility for online payment of SRT for the owners of Stage Vehicle carriage (Private Buses of Himachal Pradesh), using the Cyber Treasury Portal of Himachal Pradesh. The App shows the SRT to be paid which is auto calculated using the SRT formulae on the parameters of Route Permit issued by the RTOs of Himachal Pradesh.

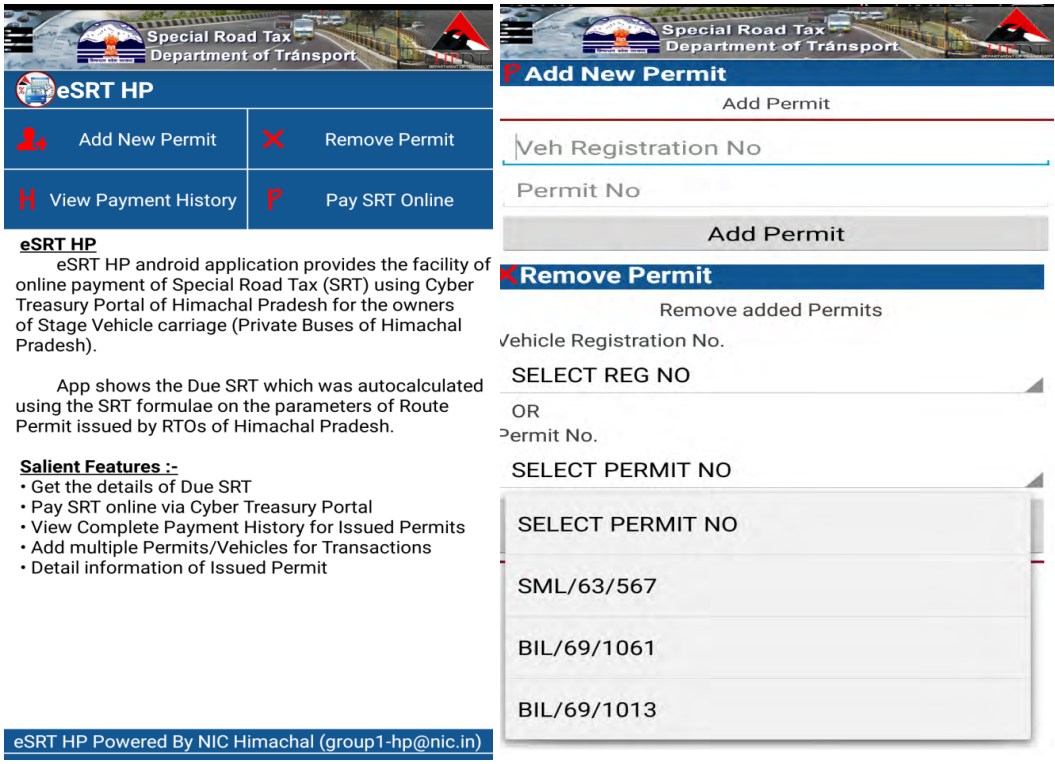
eSRT App Salient Features

- Get the details of SRT to be paid
- Pay SRT online via Cyber Treasury Portal
- View Complete Payment History for Issued Permits
- Add multiple Permits/Vehicles for Transactions
- Detail information of Issued Permit

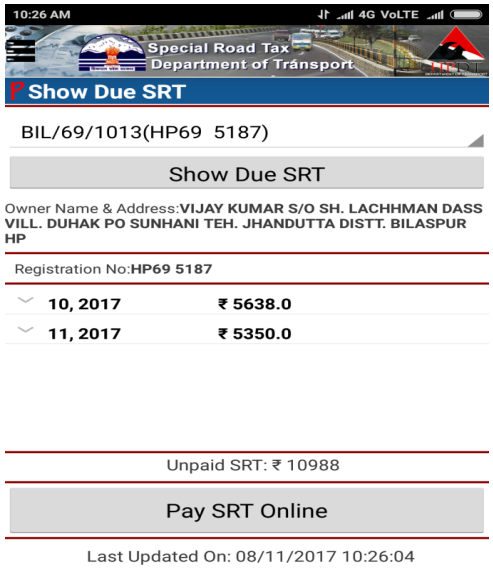
HP Token Tax Mobile App

The HP Token Tax Calculator android mobile application provides the facility for Token Tax calculation levied on vehicle owners by the HP Transport Department. The Token Tax is levied on the following classes of vehicles as given below:

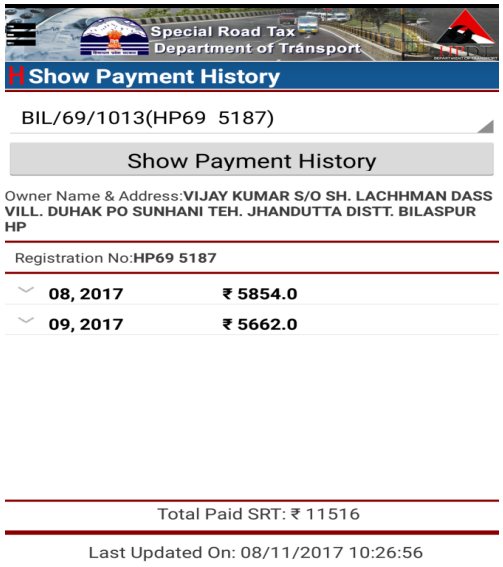
- **Private Vehicles**: For Private Vehicles such as cars, jeeps, two-wheelers, etc., the Token Tax is calculated as per the rates notified by the HP Transport Department on the basis of Sales Value (Without VAT), Cubic Capacity of Vehicle engine (in cc), etc. Token Tax for private vehicles is paid at the time of registration of the vehicle in the RLA/RTOs of Himachal Pradesh. It



eSRT Screenshot



eSRT HP Powered By NIC Himachal (group1-hp@nic.in)



eSRT HP Powered By NIC Himachal (group1-hp@nic.in)

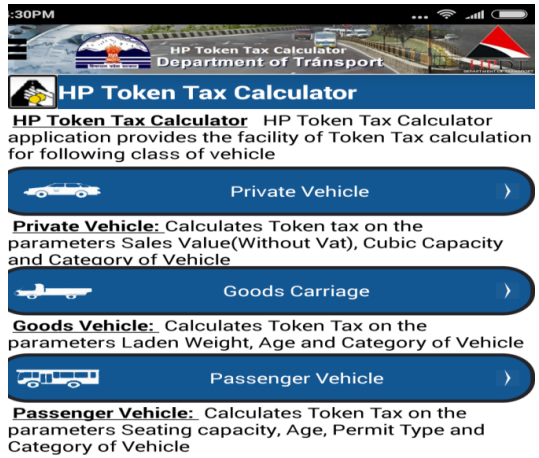
is a one-time tax for 15 years from the day of registration.

- **Goods Carriage**: For goods vehicles such as tractors, tankers, etc., the Token Tax is calculated as per the rates notified by the HP Transport Department and parameters such as laden weight, age and category of vehicles. Token tax for goods carriage is paid quarterly, half yearly and annually from the date of registration of vehicles in RLA/RTOs of Himachal Pradesh.
- **Other Passenger Vehicle**: For Passengers Vehicles such as buses, maxi cabs, taxis, etc. the token tax is calculated as per the rates notified by the HP Transport Department and parameters such as seating capacity, age, permit type and category of vehicle. Token tax for Passenger Carriage is paid quarterly, half yearly and annually from the date of registration of the vehicle in RLA/RTOs of Himachal Pradesh.

Road Ahead

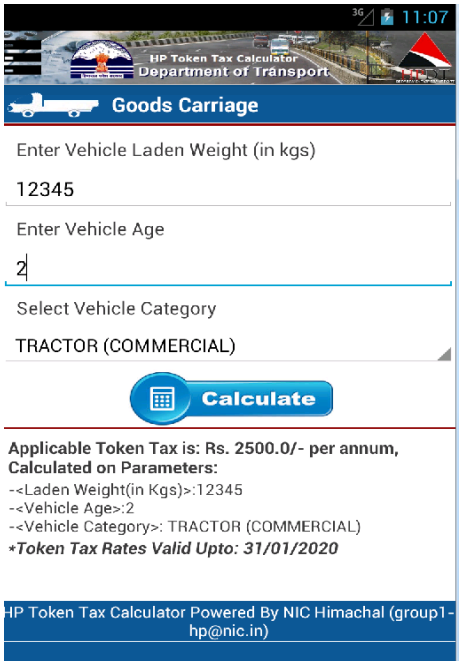
After migrating to the centralized solutions for Driving License and Vehicle Registration, the next task is to work for the Check Post solution. As Himachal Pradesh is a tourist-intensive place, many contract carriage vehicles are coming to Himachal Pradesh, and a online Check Post solution will enable travel agencies and vehicle owners to pay online entry tax.

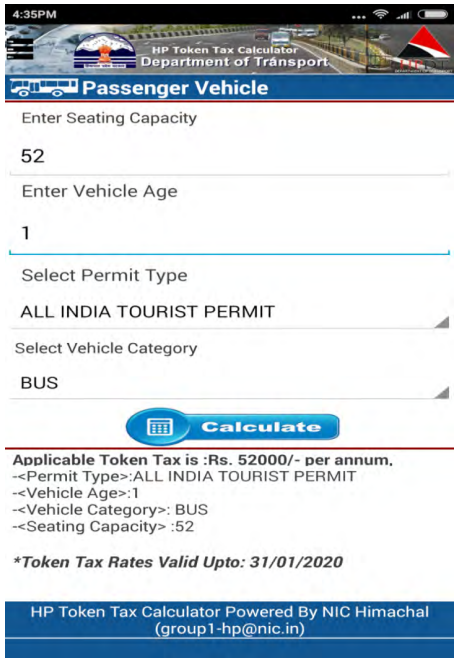
The other applications which are to be taken up are Online Dealer Point Registration and the enforcement application *e-Challan*. Enforcement is one of the most important sector for the Transport and Traffic Police



HP Token Tax Calculator Powered By NIC Himachal (group1-hp@nic.in)

The Home Page of the HP Token Tax app provides the description of the app and Vehicle Class (Private, Goods and Passenger) wise button/tab for Tax Calculation





In the Private Vehicle Tab, users enter the Vehicle Sale Value (without VAT), Engine Cubic Capacity (in CC) and Selects Vehicle Category. On clicking the 'Calculate' button, Token Tax is calculated and shown along with the user-entered parameters

In the Goods Carriage Tab, the user enters Vehicle Laden Weight (in kgs), Vehicle Age (in years) and selects Vehicle Category. On clicking the 'Calculate' button, Token Tax is calculated and shown along with the user-entered parameters

In the Passenger Vehicle Tab, user enters the Vehicle Seating Capacity, Vehicle Age (in years) and selects Permit Type and Vehicle Category. On clicking the 'Calculate' button, Token Tax is calculated and shown along with the user-entered parameters.

departments. Total digitization and documentation of records will help in improving visibility of offenders, types of offences frequently committed and timely receipt of payments.

Recognitions

The Himachal Pradesh Transport Department and NIC Himachal Pradesh was conferred the Skoch Gold Award in 2016 for the rollout of *Sarathi* 4.0 in Himachal Pradesh.

A Joint Publication by NIC & MoRTH
PARIVAHAN NextMile
Newsletter on Computerization in the Transport Sector

Know the Individual

Bhupinder Pathak
Technical Director-Cum-District Informatics Officer
pathak.b@nic.in

Shri Bhupinder Pathak, our Project Coordinator for Himachal Pradesh, is one of the most experienced persons working in the Transport Project with which he has been associated since 2002. Shri Pathak had joined NIC in 1990 and is presently posted as Technical Director and District Informatics Officer of Dharamshala District in Kangra.

Shri Pathak did his BSc from Dharamshala, his PGDCA from the Himachal Pradesh University, and later completed MCA from IGNOU.

His wife **Dr (Mrs) Bharti Pathak** is a lecturer in Economics with the Department of Education, Government of Himachal Pradesh. The couple is blest with two daughters. Their elder daughter **Parineeta** is studying in 10+1 in the Sacred Heart Senior Secondary School at Dharamshala. Their younger daughter **Tvisha** is studying in Class IX at Dharamshala.

Shri Pathak takes pride in being the Himachal Pradesh State Transport Project Coordinator for the National Transport Computerization. That Shri Pathak is wedded to work is demonstrated by his ability to complete *Vahan* 4.0 and *Sarathi* 4.0 rollout in all the 83 RTO/RLAs of Himachal Pradesh in record time.

A Joint Publication by NIC & MoRTH
PARIVAHAN NextMile
Newsletter on Computerization in the Transport Sector

Services Profile

Online Appointment System RLA Chandigarh

From our Chandigarh Correspondent **Smt Pratibha Singh**

The Transport Department, Chandigarh Administration is entrusted with the responsibility of providing an efficient public transportation system, control of vehicular pollution, registration of vehicles, issue of Driving Licenses (DLs), issue of various permits, collection of road taxes, etc. It has two offices - (i) Registering and Licensing Authority (RLA) and (ii) State Transport Authority (STA) in Chandigarh. The public dealing for these activities generates a huge footfall in the RLA office. To manage the rush and provide efficient service delivery to the public, the RLA had adopted a token system for its window operations. But even after the implementation of the token facility in counters, the visitor had to visit the RLA personally to take the token and wait for her/his turn for a long duration. To overcome the heavy rush at the counters and save time of the applicants, the RLA implemented an online appointment system for the registration of vehicles and issue of driving licenses.

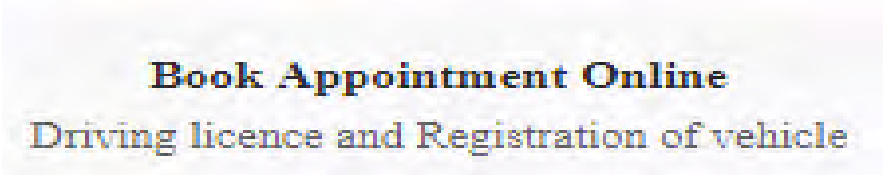
The online appointment system has been developed by NIC Chandigarh UT. It is a web-based system that facilitates taking appointments for a particular date and time in the RLA for registration of vehicles and issue of driving licenses. The software has been developed using .Net with SQL 2012 database at the back end. There are separate counters for applicants who have taken Online Appointment in RLA. Thus the applicant can go directly to the counter on the scheduled date and time of appointment.

Initially, the RLA started two counters for the people who were coming with online appointments. Subsequently, the counters are being increased or decreased depending on the number of visitors who are coming with online appointments.

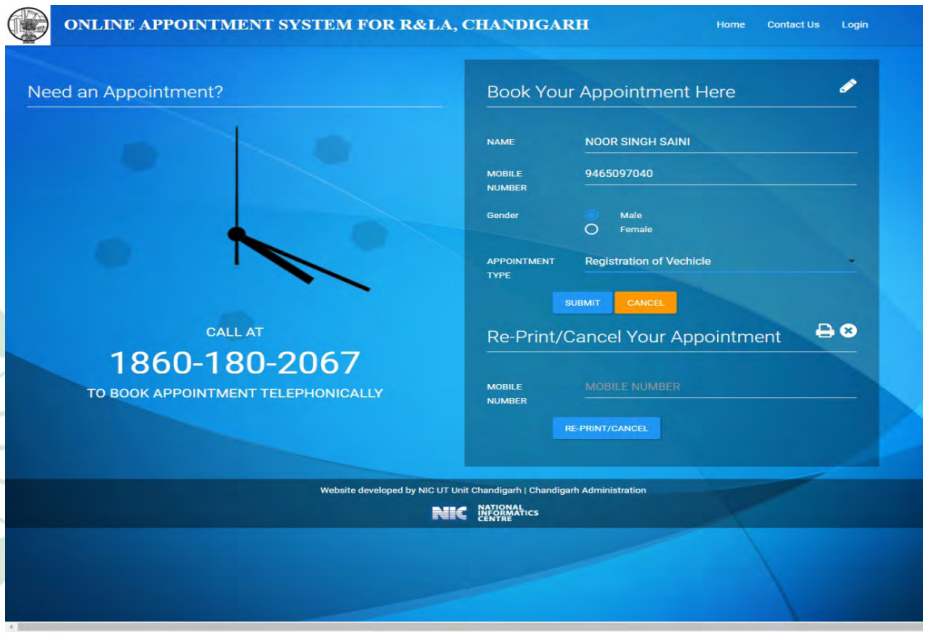
The applicant has to enroll himself/herself for online appointment on the official website i.e. http://chdtransport.gov.in of the Department for getting an appointment. Then they have to complete the following simple steps:

1. Click on "Online Appointment" logo

Online Appointment

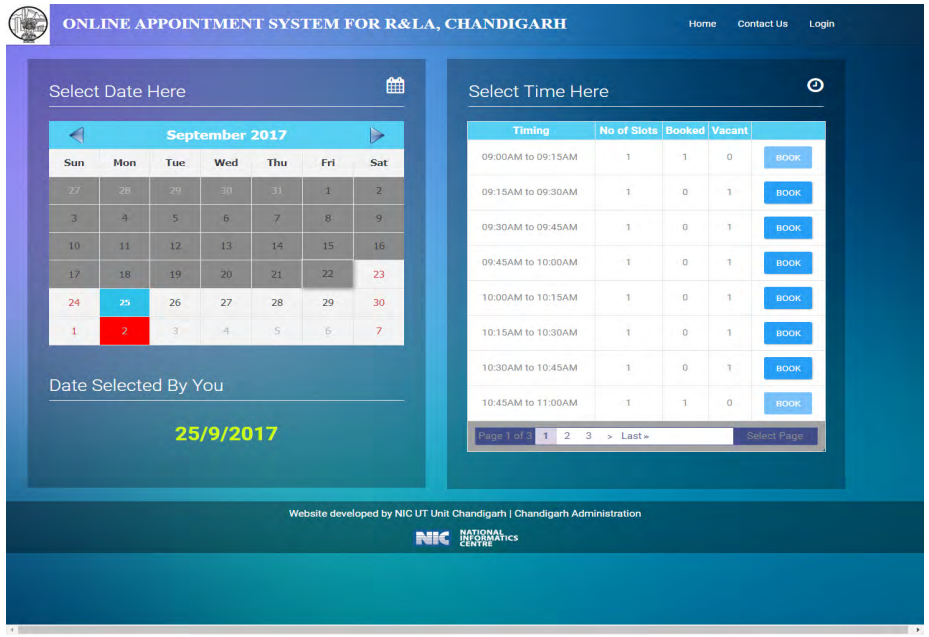


2. Fill the information, name, gender, mobile number and appointment type (DL or RC)

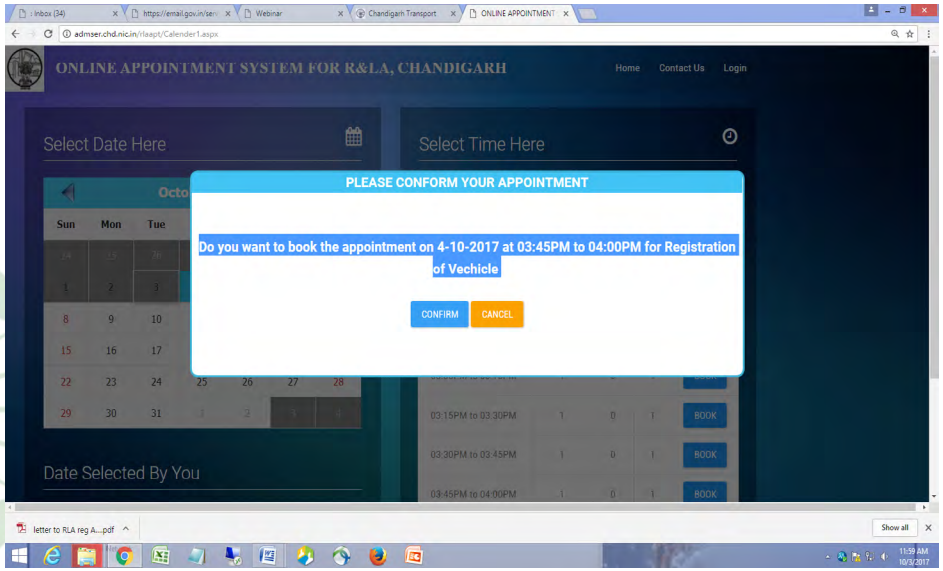


3. On submitting the above stated details, the applicant receives a one-time password (OTP) on her/his registered mobile number.

4. After entering the OTP received, she/he is able to select date and time of appointment.



5. After confirmation of date and Time of Appointment, the visitor gets an SMS on her/his mobile and may also print the appointment page.



There are separate counters for applicants who have taken Online Appointment in RLA. Thus the applicant can go directly to the counter on the scheduled date and time of appointment.

Registering & Licensing Authority, Sector 17, Chandigarh

Online Appointment System

Appointment Details:

Service Name	Registration of Vechicle
Appointment No.	RC/2017103/28539363
Appointment Date	04-10-2017
Appointment Time	03:45PM to 04:00PM
Counter/Token Number	1

Applicant's Personal Details:

Applicant's Name	PRATIBHA
Gender	FEMALE
Appoint Booked On	Oct 3 2017 11:55AM
Status	Confirmed

Important Instructions

1. Please visit RLA office 10 minutes prior to your appointment.
2. Please show this slip/SMS at RLA counter.
3. This appointment is valid for the date of appointment only.
4. Plese bring all requisite original documents alongwith application form.

Salient Features of Online Appointment System -

- Time saving - Applicant visits the RLA only after confirming her/his appointment thus saving a lot of precious time.
- Alternate options for seeking appointments- For those applicants who don't have the facility of computer/internet, they can book the appointment telephonically through call centres using toll-free numbers.

- Genuine Applicants - The applicant can book only one slot either for vehicle registration or for License-related work. No applicant with the same mobile number can apply for multiple appointments on the same day, thus only genuine applicants are entertained.
- Rescheduling - If the applicant is unable to visit the RLA for her/his booked slot, she/he can reschedule her/his appointment from the RLA for the next suitable date or the applicant can book an entirely new appointment from home for the next available date.
- No need for the Tokens – There is no need to issue tokens, which causes rush at the counters and leads to long queues.

News clippings on online appointment system in RLA

आरसी, डीएल के लिए ऑनलाइन अप्वाइंटमेंट आज से

आरएलए के दफ्तर में चक्कर काटने से मिलेगा छुटकारा, तय दिन ही आना होगा

अमर उजाला ब्यूरो

चंडीगढ़।

अब आरसी व डीएल के लिए लोगों को आरएलए ऑफिस के चक्कर नहीं लगाने पड़ेंगे। लोग घर बैठे गाड़ी का रजिस्ट्रेशन व डीएल के लिए ऑनलाइन अप्वाइंटमेंट ले सकते हैं। रजिस्ट्रेशन एंड लाइसेंसिंग अथॉरिटी (आरएलए) की ओर से मंगलवार से प्रक्रिया शुरू की जा रही है। तय दिन और समय पर आवेदक को काउंटर पर पहुंचकर कागजात आदि दिखाने होंगे।

क्या करना होगा ऑनलाइन अप्वाइंटमेंट के लिए : ऑनलाइन अप्वाइंटमेंट के लिए आवेदक को आरएलए की आफिशियल वेबसाइट पर जाकर एक कॉमन फार्म भरना होगा। इसके बाद आवेदक के रजिस्टर्ड मोबाइल पर वन टाइम पासवर्ड (ओटीपी) भेजा जाएगा। इस ओटीपी को कॉमन फार्म में भरना होगा। आरएलए आवेदक के मोबाइल पर मैसेज भेजकर दिन और समय की जानकारी देगा। इसके बाद आवेदक तय समय पर आरएलए ऑफिस में बने काउंटर पर वाहनों के रजिस्ट्रेशन और ड्राइविंग लाइसेंस जारी करने को लेकर अपनी फाइल जमा करा सकता है।

डीलर प्वाइंट पर ही नए वाहनों का रजिस्ट्रेशन जल्द होगा शुरू

जल्द ही डीलर प्वाइंट पर ही नए वाहनों के रजिस्ट्रेशन की प्रक्रिया शुरू होगी। ऑटो डीलर प्वाइंट पर ही गाड़ी (टू व्हीलर व फोर व्हीलर) खरीदते समय लोगों को रजिस्ट्रेशन नंबर दे दिया जाएगा। रजिस्ट्रेशन एंड लाइसेंसिंग अथॉरिटी जल्द ही इसके लिए एक नया सॉफ्टवेयर शुरू करने जा रहा है। अधिकारियों ने बताया अभी वाहन-2 नाम के सॉफ्टवेयर पर रजिस्ट्रेशन सर्टिफिकेट (आरसी) तैयार किए जा रहे हैं। लेकिन अब डीलर प्वाइंट पर ही लोगों को आरसी देने के लिए आरएलए वाहन-4 नाम का नया सॉफ्टवेयर शुरू करने जा रहा है। इस सॉफ्टवेयर से सभी ऑटो डीलर, ऑटोमोबाइल्स कंपनी व एजेंसी मालिकों को जोड़ा जाएगा। ताकि लोगों को आरसी बनवाने के लिए आरएलए न आना पड़े।

अलग से काउंटर होगा

वाहनों के रजिस्ट्रेशन के लिए और डीएल जारी करने के लिए आरएलए की ओर से मंगलवार से ऑनलाइन अप्वाइंटमेंट सिस्टम शुरू किया जा रहा है, ताकि लोगों को असुविधा न हो, इसके लिए आरएलए में अलग से काउंटर तैयार गए हैं।

- अजीत बालाजी जोशी, डीसी चंडीगढ़

Amar Ujala 11-07-2017

RLA starts online appointment system

TRIBUNE NEWS SERVICE

CHANDIGARH, JULY11

The Registering and Licensing Authority (RLA) has started the online appointment system today for the registration of vehicles and issuance of driving licence in the main office of the RLA in Sector 17, Chandigarh.

An officer of the Administration said the online appointment system had been made with the view to saving the time of residents. The residents will have to follow certain steps for the enrollment of online appointment. The applicant has to login to the official website i.e. www.chdtransport.gov.in for getting an appointment and thereafter he/she will have to fill the information, name, gender, mobile number and appointment type. On submitting the above stated details, the applicant will receive an one-time password on his/her registered mobile number.

On entering the OTP, the page for selection of date and time for appointment will be opened. The applicant has to select the date and time slot for the submission of his/her file at the RLA. The applicant will visit the office of RLA for the submission of file along with the confirmation of appointment. The applicant will be attended on the online appointment counter after confirmation of the online appointment. An officer said the enrolment will be valid for the date of appointment only. The applicant can enroll for the appointment to himself/herself only.The applicant will have to enroll for a fresh appointment, if due to any reason the applicant has not not be able to get the process completed with regards the to submission of file or documents.

Chandigarh Tribune 12-07-2017

STEPS TO FOLLOW

Step 1: Login to ww.chdtransport.gov.In and enter details like name, gender, mobile number and appointment type

Step 2: You will receive an OTP (One time password) on your registered mobile number

Step 3: Enter the OTP and select the date and time for appointment

Step 4: Visit RLA office at the alloted time with your relevant documents

Step 5: You will be entertained at the online appointment counter

FROM TODAY, REGISTER ONLINE FOR RLA APPOINTMENTS

HT Correspondent

chandigarh@hindustantimes.com

CHANDIGARH: To overcome the heavy rush at the counters of the registration and licensing authority (RLA) in Sector-17, the department will start advance online appointments from Tuesday.

The appointments will be for the registration of vehicles and issuance of driving licence. At present, the appointment process follows a token system.

The enrolment will be valid only for the date of appointment. In case the applicant is unable to submit the documents in time, he/she will have to enrol for a fresh appointment.

Hindustan Times 11-07-2017

आज से आरएलए में भी ऑनलाइन अपॉइंटमेंट

जागरण संवाददाता, चंडीगढ़ : रजिस्ट्रिंग एंड लाइसेंसिंग अथोरिटी (आरएलए) में मंगलवार से ऑनलाइन अपॉइंटमेंट सिस्टम शुरू हो रहा है। वाहनों के रजिस्ट्रेशन और ड्राइविंग लाइसेंस अब इसी सिस्टम के माध्यम से जारी किए जा सकेंगे। यह सुविधा सेक्टर-17 स्थित आरएलए के मेन ऑफिस में ही उपलब्ध रहेगी। इस सुविधा के बाद अब लोगों को घंटों लाइनों में नहीं लगना होगा। वहीं काम जल्दी करवाने के चक्कर में दलालों के चंगुल में भी नहीं फंसना पड़ेगा। पासपोर्ट ऑफिस की तर्ज पर पहले से अपॉइंटमेंट लेकर कार्यालय पहुंचना होगा। इसके बाद उसकी फाइल पर काम शुरू हो जाएगा।

ऐसे करें लें ऑनलाइन अपॉइंटमेंट

- इनरोलमेंट सिर्फ अपॉइंटमेंट वाले दिन ही मान्य होगी।
- आवेदक केवल खुद के लिए ही अपॉइंटमेंट करवा सकता है।
- फ्रेश अपॉइंटमेंट के बाद अगर कोई आवेदक किन्हीं कारणों से अपनी फाइल की प्रक्रिया को पूरा नहीं कर पाता है तो उसे अपॉइंटमेंट लेने के फिर से प्रक्रिया पूरी करनी होगी।
- आरएलए की वेबसाइट डब्ल्यूडब्ल्यूडब्ल्यू. सीएचडीट्रांसपोर्ट.जीओवी. इन पर विजिट कर अपनी डिटेल भरनी होगी।
- इसके बाद आवेदक को रजिस्टर्ड मोबाइल नंबर पर वन टाइम पासवर्ड (ओटीपी) प्राप्त होगा।
- ओटीपी भरने के बाद जो पेज खुलेगा उस पर अपॉइंटमेंट की तिथि और समय का चयन करना होगा।
- आवेदक को अपनी फाइल जमा कराने के लिए तिथि और समय निश्चित करना होगा।
- आवेदक को अपॉइंटमेंट तय होने के बाद आरएलए ऑफिस विजिट कर अपनी फाइल जमा करानी होगी।

Dainik Jagran 11-07-2017

रजिस्ट्रेशन व लर्निंग लाइसेंस के लिए अब अपॉइंटमेंट सिस्टम शुरू

आरएलए में अब टोकन लेने की जरूरत नहीं

सिटी रिपोर्टर| चंडीगढ़

लर्निंग लाइसेंस बनाना हो या फिर गाड़ी की रजिस्ट्रेशन, अब आपको इसके लिए टेंशन लेने की जरूरत नहीं है। न ही छुट्टी लेकर यहां लंबी लंबी लाइनों में लगने या टोकन लेने की जरूरत है। इसके लिए ट्रांसपोर्ट डिपार्टमेंट की वेबसाइट के जरिए यहीं से आपको आरएलए ऑफिस जाकर अपना काम पूरा करवाने के लिए तारीख और टाइम भी मिल जाएगा। रजिस्टरिंग एंड लाइसेंसिंग अथॉरिटी (आरएलए) में लाइसेंस और गाड़ी की रजिस्ट्रेशन के लिए अपॉइंटमेंट सिस्टम मंगलवार से शुरू कर दिया। हालांकि काफी टाइम से इसको लेकर काम चल रहा था लेकिन अब जाकर इसको फाइनल कर दिया गया है। जो लोग अपॉइंटमेंट लेकर लाइसेंस या आरसी बनवाने के लिए जाएंगे उनको टोकन लेने या लाइनों में लगने की जरूरत नहीं रहेगी। दो स्पेशल काउंटर बनाए गए हैं। लाइसेंसिंग ब्रांच का 2 नंबर काउंटर और रजिस्ट्रेशन ब्रांच का भी 2 नंबर काउंटर स्पेशल छोड़े गए हैं।

ऐसे होगा काम: अपॉइंटमेंट लेकर तय समय पर आरएलए पहुंचे। यहां बगैर टोकन के आपकी फाइल सीधे रिसीव होगी और फीस भी यहीं पर जमा की जाएगी।

ऐसे करवा सकते हैं अपॉइंटमेंट

स्टेप-1- www.chdtransport.gov.in में लॉगइन करें।

स्टेप-2- जो पेज खुलेगा उसमें आपकी बेसिक इन्फॉर्मेशन मांगी जाएगी। इसमें नाम, मोबाइल नंबर और अपनी सुविधा के मुताबिक अपॉइंटमेंट टाइप।

स्टेप-3:- ये इन्फॉर्मेशन के बाद उसके रजिस्टर्ड मोबाइल नंबर पर वन टाइम पासवर्ड (ओटीपी) आएगा।

स्टेप-4- ओटीपी के बाद पेज में डेट और टाइम अपॉइंटमेंट के लिए भरेंगे।

स्टेप-5- अपॉइंटमेंट कन्फर्म होने के बाद तय दिन और तय टाइम पर आरएलए जाएं और एक्सप्रेस काउंटर में अपने डॉक्यूमेंट्स जमा कर वा सकते हैं।

लर्निंग लाइसेंस के ऑनलाइन सिस्टम का ये हाल: पहले प्रशासन ने लर्निंग लाइसेंस को लेकर ऑनलाइन सिस्टम शुरू करवा दिया था। लेकिन इसमें ज्यादा लोग दिलचस्पी नहीं ले रहे थे। इसमें डॉक्यूमेंट्स भी स्कैन या फोटोकॉपी लगाकर अपलोड करने का सिस्टम था। लेकिन लोगों को जानकारी न होने के चलते हर रोज 10-15 लोग ही इसके जरिए एप्लाई कर रहे थे लेकिन उनमें से भी कुछ एक ही पूरे और सही डॉक्यूमेंट्स सब्मिट कर पाते थे।

Dainik Bhaskar 12-07-2017

Vahan 4.0 & *Sarathi* 4.0 rollout in UP brings digital transformation

From our Uttar Pradesh correspondent **Shri L.R. Yadav**

Uttar Pradesh, August 11, 2017 NIC has been helping the UP Transport department in digital transformation since the beginning of this century. ICT technologies used in the Transport Department are also being improved according to technological changes taking place worldwide. Implementation of *Vahan* 4.0 and *Sarathi* 4.0 started in Uttar Pradesh during the year 2016. Currently, eight RTOs/ARTOs have been migrated to *Vahan* 4.0 and two to *Sarathi* 4.0. In the month of July 2017, the State government took the migration as a priority project, and is trying to implement *Vahan* 4.0 and *Sarathi* 4.0 in all RTOs/ ARTOs during the year. In July itself, the Transport Commissioner had a meeting with all stake holders (BSNL, NIC, Bank, etc.), and informed them of the priority of the Government. Accordingly, an orientation training programme on *Vahan* 4.0 and *Sarathi* 4.0 was organized on August 11, 2017 by the NIC state transport team for ARTOs, DBAs and clerks of sixteen districts. The migration process was started thereafter. At present, *Vahan* 4.0 has been fully rolled out in the Raebareilly, Unnao , Hardoi, Siddharthnagar and Maharajganj ARTOs and *Sarathi* 4.0 in Lucknow.

News clippings tracking the Vahan 4.0 and Sarathi 4.0 migration:

ऑनलाइन जमा करें वाहन टैक्स

हरदोई| हिन्दुस्तान संवाद

वाहन स्वामियों के लिए अच्छी खबर है। अब उन्हें एआरटीओ ऑफिस के चक्कर नहीं लगाने पडेंगे। ऑफिस की दौड़ भाग से बचाने के लिए नई सुविधा शुरू की गई है। जिसके तहत अब इंटरनेट के जरिए ऑनलाइन टैक्स ट्रांसफर और रजिस्ट्रेशन की फीस जमा हो सकेगी।

एआरटीओ ऑफिस में बुधवार को घर बैठे सेवा देने वाले वाहन चार सॉफ्टवेयर की शुरुआत हुई। जिसका उद्घाटन सूचना विज्ञान केन्द्र के सीनियर डाएरेक्टर एलआर यादव व डायरेक्टर पीयूष श्रीवास्तव, अमित गुप्ता व हिमांशू उपाध्याय ने वाहन स्वामी को पंजीयन पुस्तिका देकर किया। एआरटीओ एके मिश्रा ने कहा कि अब कोई भी वाहन स्वामी ऑनलाइन प्रक्रिया के तहत सेवाएं प्राप्त कर सकता है। बताया कि एनआईसी की तिथि पर निरीक्षण शुल्क जमा कर निर्धारित मानकों पर अपने वाहन का निरीक्षण उसी दिन करा लें। इस कर्मचारी सहित वाहन स्वामी मौजूद रहे।

एआरटीओ ऑफिस में वाहन चार के शुभारम्भ पर रजिस्ट्रेशन कॉपी देते अधिकारी।

हिन्दुस्तान

आरसी जारी कर किया वाहन साफ्टवेयर का शुभारंभ

आवेदक को आरसी देते एनआईसी के सीनियर डायरेक्टर एलआर यादव, एआरटीओ एके मिश्रा व मौजूद अन्य लोग।

अमर उजाला ब्यूरो

हरदोई।

नौ सितंबर से जिले में लागू परिवहन के नेशनल साफ्टवेयर पर बुधवार से काम शुरू हो गया। लखनऊ से आए एनआईसी के सीनियर डायरेक्टर एलआर यादव व डायरेक्टर पीयूष श्रीवास्तव ने एआरटीओ कार्यालय में पहली आरसी जारी कर वाहन-4 साफ्टवेयर पर काम शुरू कराया। सीनियर डायरेक्टर ने कर्मचारियों को साफ्टवेयर के बारे में जानकारी दी। एलआर यादव ने कहा कि वाहन-4 साफ्टवेयर नेशनल साफ्टवेयर है। इसे चरणबार ढंग से पूरे देश में लागू किया जा रहा है। इस साफ्टवेयर पर सारा डाटा और काम ऑनलाइन होगा। साफ्टवेयर के जरिये वाहन का विवरण आसानी से मिल सकेगा। ये साफ्टवेयर आम लोगों व वाहन डीलर्स के लिए भी फायदेमंद है। उन्हें सामान्य कार्यों के लिए एआरटीओ आफिस के चक्कर नहीं लगाने पड़ेंगे। डीलर्स अपनी यूजर आईडी के जरिये इस पर रजिस्ट्रेशन, फिटनेस व ट्रांसफर आदि के लिए आवेदन करने के साथ ही फीस का भुगतान भी ऑनलाइन कर सकेंगे। डीएल समेत अन्य आवेदनों संबंधी फीस का भुगतान भी हो सकता है। सीनियर डायरेक्टर ने कंप्यूटर रूम में पहली आरसी प्रिंट निकालकर वाहन-4 साफ्टवेयर का शुभारंभ किया। सीनियर डायरेक्टर व डायरेक्टर ने कर्मचारियों को साफ्टवेयर के बारे में जानकारी दी। एआरटीओ प्रवर्तन एके मिश्रा, एनआईसी इंजीनियर अमित कुमार, हिमांशु कुमार, आशुतोष त्रिपाठी, लिपिक विष्णु , आदित्य मौजूद रहे।

लखनऊ एनआईसी के सीनियर डायरेक्टर ने स्टाफ को बताए लाभ

Training in Progress

Some shots from training session

Motor Vehicle Department - Information Management (MVD Im)

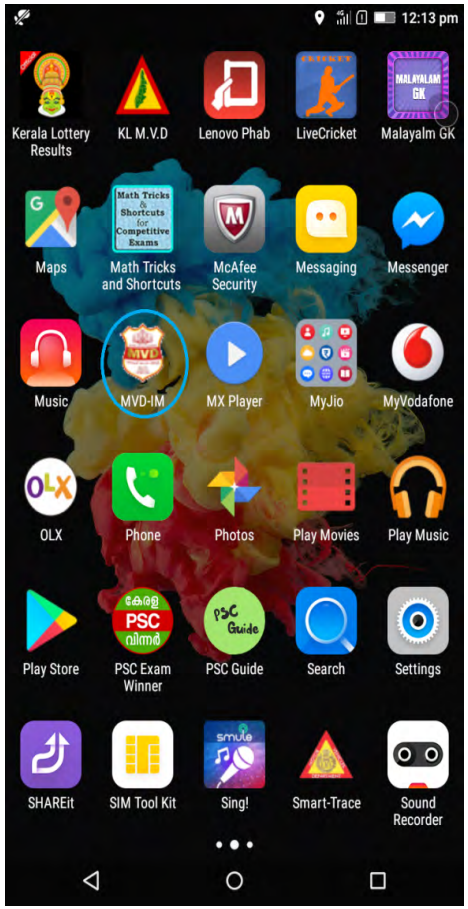
From our Kerala correspondent **Shri Asir Edwin M**

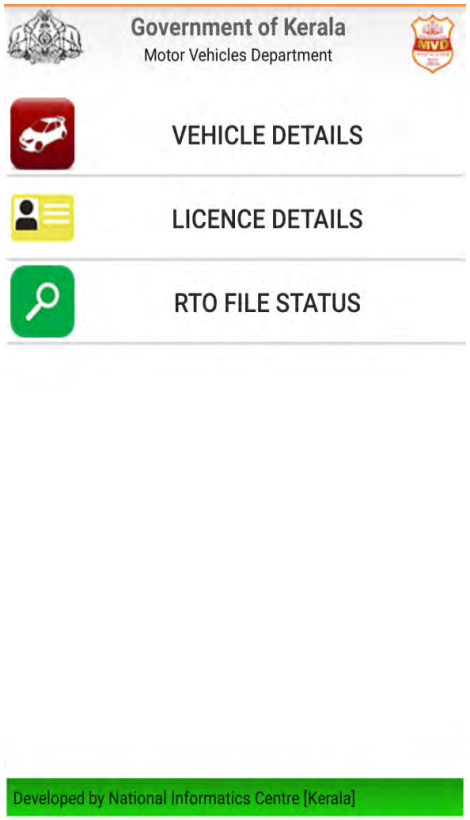
Kerala, September, 2017: Motor Vehicles Department – Information Management (MVD Im) is an App provided by the Motor Vehicles Department, Government of Kerala for the general public to view details of

- Vehicles registered in Kerala
- Driving licences issued in Kerala
- Status of applications submitted at various offices of Motor Vehicles.

Using this App, the RC /DL owner gets the complete details of her/his vehicle /driving license. If the details of the vehicle/driving license are sought by the owner, the App provides the complete details. Whether the user is the owner of vehicle/driving license is confirmed by getting the last five letters of the vehicle chassis number or the Date of Birth in the driving license. Other users get the minimum details.

This is one of the popular mobile governance initiatives of NIC Kerala, and is one of the most downloaded Apps from NIC. So far, the App shows over 3 Lakhs downloads from the Google Play Store.





MVD offices of Kerala provide e-services through *Sarathi* 4.0

From our Kerala correspondent **Shri Asir Edwin M**

Kerala, September, 2017- The Government of Kerala has taken various initiatives to provide e-services to the citizens of Kerala. As a part of this initiative, the Kerala Motor Vehicles Department (KMVD) is providing all services to the general public in electronic mode. The Department has implemented *Sarathi* 4.0 in three of its offices on pilot basis for issue of new Learner Licenses (LLs) and Driving Licenses (DLs), and will shortly roll it out in all 73 regional transport offices. The computerization process has been a part of the Department since 2002 using the legacy SMART Move (Customized *Vahan, Sarathi*) application, and *Sarathi* is poised to explore the latest possibilities in e-based paperless administration. With the introduction of *Sarathi* 4.0, the client-server application presently being used for the digitization of license-related services will migrate completely to the new system in all RT offices. *Sarathi* has been launched to enable single point of presence for online submission of requests for learner's license in the State. In addition, citizens can view their driving license, status of the application submitted to the Department, take mock tests for Learners Licence, etc., through the official website (https://parivahan.gov.in/sarathiservice). It ensures transparency and accountability.

Puducherry switches over to e-payment for all *Sarathi* 4.0 Services

From our Puducherry correspondent **Shri P Sridharan**

Puducherry September 27, 2017- e-payment facility for paying fees for all the services of *Sarathi* 4.0 such as LLRs, DLs, additional endorsements, renewals, applying for badges, etc. was introduced at Puducherry by the Hon'ble Minister of Transport at a function held at the Conference Hall, Kamarajar complex, Karaikal on September 27, 2017. With this new system, the citizen can apply for any service of *Sarathi* 4.0 online, and pay the fees through e-payment option. This will eventually reduce the footfall at RTOs. The provision for online submission of LLR and DL applications at the Regional Transport Office, Karaikal (PY02) was also inaugurated on September 27, 2017. The new

Hon'ble Minister of Transport launching Sarathi 4.0 at RTO Karaikal. e-payment facility for all the services of Sarathi 4.0 has also been introduced

LLR/DL applications can now be accepted online through driving schools, educational institutions and Common Service Centers (CSCs), by the applicant from home, or from any internet browsing centre. Applications for various services on DL such as renewal, additional endorsements, etc., can be submitted online. To begin with, all new LLR applications are accepted through the new web-enabled version of *Sarathi* and the LLR is delivered to the public. The new *Sarathi* 4.0 is definitely a value addition to the existing system. It is yet another significant milestone in the journey of NIC Puducherry in ushering in Information and Communication Technology (ICT) in the Transport sector with their robust technical team.

Thirubuvanai in Puducherry switches over to *Vahan* 4.0

From our Puducherry correspondent **Shri P Sridharan**

Puducherry, September 2017 - *Vahan* 4.0 was successfully launched at Thirubuvanai(PY05V), a rural pocket of Puducherry. The citizen in this remote rural location of Puducherry can now avail various value-added services of *Vahan* 4.0, which include:

- Dealers can submit applications for new vehicle registration online and pay the fees and taxes through net banking from their own premises. The vehicles details required for registration are fetched directly from the database of manufacturers through the process of homologation. This eliminates clerical mistakes and ensures the road worthiness of the vehicle.
- Various services for vehicles such as transfer of ownership, alteration of vehicles, hypothecation addition/ termination, payment of road taxes, request for fitness certificates are rendered through *Vahan* 4.0.
- Migration of legacy data from the local Server to the Central Server has been completed, paving the way for a single-window system.

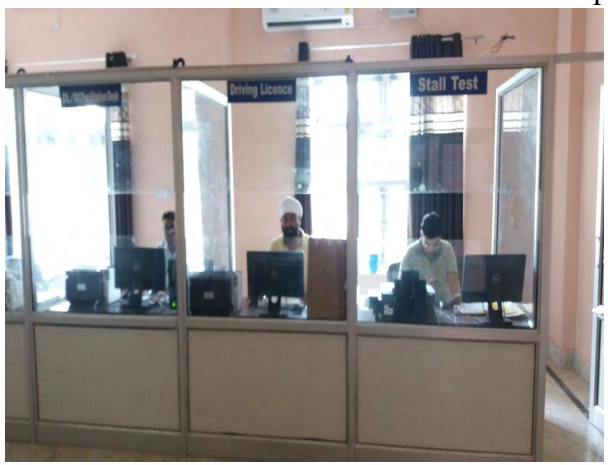
The inauguration of *Vahan* 4.0 at this rural pocket of Puducherry is a significant milestone in taking the Information and Communication Technology(ICT) to the doorstep of rural India. .

A Joint Publication by NIC & MoRTH
PARIVAHAN NextMile
Newsletter on Computerization in the Transport Sector
Turning Wheel

Vahan 4.0 and *Sarathi* 4.0 implemented in all Sub Divisions and RTA of District Sirsa

From our Haryana correspondent **Shri Sanjay Sharma**

Haryana July 28, 2017- The has been inaugurated by Smt Renu Sharma, Chairperson, Haryana Mahila Vikas Nigam inaugurated the Sub Divisional Office in the newly created Sub Division of Kalanwali on July 28, 2017 . She also commissioned *Vahan* 4.0 and *Sarathi 4.0* at the Sub Division office on the same day. Now the citizens are able to avail Transport Services at Kalanwali itself. Counters for *Vahan*, *Sarathi* STALL and helpdesk have been established. Immediately after the inauguration, applicants started applying for their driving licence at the counter.



Counters for Vahan,Sarathi stall and helpdesk

With this, Sirsa has become a District where *Vahan* Version 4 and *Sarathi* on Web 4 have been implemented at RTA Sirsa as well as at all Sub Divisions under it (Sirsa, Dabwali, Ellenabad, Kalanwali).

उद्घाटन | हरियाणा महिला विकास निगम की चेयरपर्सन ने किया उपमंडल कार्यालय का शुभारंभ

कालांवाली क्षेत्र में भी बिना भेदभाव के करोड़ों के हो रहे विकास कार्य : रेणु

भास्कर न्यूज | कालांवाली

हरियाणा महिला विकास निगम की चेयरपर्सन रेणु शर्मा ने कहा कि प्रदेश सरकार ने बिना किसी भेदभाव के हर क्षेत्र में विकास कार्य कराए गई है और इसी तर्ज पर कालांवाली क्षेत्र में भी करोड़ों रुपयों के विकास कार्य करवाए जा रहे हैं। हैरत की बात तो यह है कि जिले में भाजपा का एक भी विधायक नहीं फिर भी भाजपा सरकार की ओर से करोड़ों रुपयों की लागत से जिले का विकास करवाया जा रहा है।

रेणु शर्मा शुक्रवार को यहां कालांवाली उपमंडल कार्यालय का उद्घाटन करने के बाद रामदेह में उपस्थित लोगों को संबोधित कर रही थीं। उनके साथ मार्टी कार्य बोर्ड के चेयरमैन गुरदेव सिंह राही, भाजपुमो के प्रदेश उपाध्यक्ष अमन चोपड़ा, कालांवाली से भाजपा प्रत्याशी रहे राजेंद्र सिंह देसूजोधा के अलावा मार्केट कमेटी के चेयरमैन गुरचरण सिंह मस्तू, साइस चेयरमैन ओमप्रकाश सारसोनी और भाजपा नेता डॉ. भीम शर्मा सहित अन्य कार्यकर्ता भी थे। चेयरपर्सन रेणु शर्मा ने कहा कि कालांवाली क्षेत्र के साथ पहले की रामी सरकारों ने भेदभाव का रवैया अपनाया जिसकी वजह से यह क्षेत्र पूरी तरह से पिछड़ा हुआ रहा है। लेकिन भाजपा सरकार ने अब यहां विकास कार्यों की गंगा बहा दी है। राज्य मनोहर लाल ने कालांवाली उपमंडल कार्यालय का उद्घाटन करने हुए हरियाणा महिला विकास निगम की चेयरपर्सन रेणु शर्मा, सुरेंदर सिंह राठी और राजेंद्र चौधुजोध व अन्य।

पिछले साल यहां विकास रैली आयोजित कर कालांवाली क्षेत्र को करोड़ों रुपयों की सौगात दी थी। उप पर तेज गति से विकास कार्य किए जा रहे हैं। उसी सीएम घोषणा में कालांवाली उपतहसील को तहसील का दर्जा देकर यहां उपमंडल बनाया गया। अब उपमंडल कार्यालय का शुभारंभ भी कर दिया गया है। इस कार्यालय के शुरू होने से शहरवासियों और आसपास के विभिन्न गांवों को अब अपने सरकारी कामकाज के लिए सिरसा या डबवाली नहीं जाना पड़ेगा। उनके काम अब कालांवाली में ही होने लगेंगे।

इस अवसर पर नगरपालिका प्रधान सोनू रानी, उपाध्यान मनीष सिंहल के अलावा तहसीलदार, जोद राम, नायब तहसीलदार रामचंद, पालिका सचिव जुगिंदर चौधरी, मार्केट कमेटी के सचिव मेजर सिंह, एसडीईओ जीत राम खटोरा, खंड शिक्षा अधिकारी मधु जैन, सरपंच परमजीत और कालांवाली, नंबरदार एसोसिएशन के प्रधान गुरदेव सिंह ताऊआना, कुलवंत गोदारा खोखांवाली, डॉ. सतबीर मलिक, हरदयाल सिंह गदराना, संगत सिंह चकेरिया, मनदीप सिंह राजू, हरभल नंबरदार, सूरेश सिंगला, जेटा सिंह, मोहन लाल सिंदल, ज्योति सरां, नछत्तर सिंह झोरड़ोरी, पार्षद अमरजीत सिंदल, अमृतपाल बोबी सहित अन्य लोग भी थे।

कालांवाली में बनेगा कॉलेज

रेणु शर्मा ने यह भी कहा कि भाजपा सरकार ने कालांवाली में लोगों की मांग पर राजकीय कॉलेज खोलने का भी निर्णय लिया है। उस संबंध में टैंपो याति ने कार्य चल रहा है। हमने अच्छा लगा था स्टेडि, सीवरेज ट्रीटमेंट प्लांट, वो सुपिटेंग स्टेशन भी बनाए जा रहे हैं।

उद्घाटन में नहीं आ सके एसडीएम

सिरसा के एसडीएम विवेक सिंह दहे कालांवाली एसडीएम का अतिरिक्त कार्यभार सौंपे हुआ है। लेकिन ते उपमंडल कार्यालय के उद्घाटन समारोह में पहले हुए भी लोगों को मंच पर राजकीय कॉलेज खोलने का भी निर्णय लिया है। उस संबंध में टैंपो याति ने कार्य चल रहा है। हमने अच्छा लगा था स्टेडि, सीवरेज ट्रीटमेंट प्लांट, वो सुपिटेंग स्टेशन भी बनाए जा रहे हैं। हमने अच्छा लगा था स्टेडि, सीवरेज ट्रीटमेंट प्लांट, वो सुपिटेंग स्टेशन भी बनाए जा रहे हैं।

डीएल के लिए किया आवेदन

कालांवाली उपमंडल कार्यालय पर शुभारंभ होने के तुरंत बाद उद्घाटित लाइसेंस बनाने के लिए पक्कालंत और लर्नलेस सिंह कैंपों के आवेदन किया। उल्लेखे कराया कि ये उपमंडल कार्यालय के शुरू होने पर इंटजार कर रिनों से कर रहे थे। अब कार्यालय खुल गया है, इसलिए उन्हें व अन्य लोगों को सिरसा या डबवाली नहीं जाना पड़ेगा।

The stake holders including staff and dealers concerned have already been imparted trainings on operation of related modules by NIC Staff for smooth functioning

of the services related to Driving Licence and Vehicle Registration

सिरसा टुडे 3

एसडीएम ने ली नॉन ट्रांसपोर्ट डीलर्स की बैठक

वाहन पंजीकरण बारे दिए दिशा-निर्देश

सिरसा टुडे न्यूज। उपमण्डलाधीश श्री विजेंद्र सिंह की अध्यक्षता में जिला के सभी नॉन ट्रांसपोर्ट डीलर्स की बैठक स्थानीय लघु सचिवालय के बैठक कक्ष में हुई जिसमें वाहन पंजीकरण बारे आवश्यक दिशा निर्देश दिये गए।

इस बैठक में उपमण्डलाधीश श्री विजेंद्र सिंह ने डीलर्स को नॉन ट्रांसपोर्ट वाहन सेल करते समय ध्यान रखने वाले महत्वपूर्ण दिशा निर्देश देते हुए कहा कि वर्तमान में डीलर्स द्वारा व्हीकल पासिंग की जाती है। अब 3 जुलाई से उपमण्डल में वाहन 4 लॉच किया जाना है उससे पहले डीलर्स को क्या-क्या सावधानियां बरतनी है तथा वाहन 4 में कार्य किस प्रकार से किया जाना है इस बारे डीलर्स को ट्रेनिंग दी गई। उन्होंने बताया कि वाहन 4 लॉच होने पर आमजन को भी सुविधा होगी क्योंकि वाहन की फीस व रोड टैक्स भी डीलर्स द्वारा ही प्राप्त किए जाएंगे तथा हाई सिक्योरिटी रजिस्ट्रेशन प्लेट की फीस भी डीलर्स के पास जमा करवाई जा सकेगी व हाई सिक्योरिटी रजिस्ट्रेशन प्लेट तैयार होने उपरांत डीलर्स के परिसर में ही लगाई जाएगी जिससे वाहन मालिकों को कार्यालय में चक्कर लगाने से निजात मिलेगी। उन्होंने बताया कि वाहन 4 में फीस ऑनलाईन भी जमा करने का प्रावधान है जिससे कैशलैस ट्रांजेक्शन को बढ़ावा मिलेगा। अब वर्तमान में यह फीस सम्बन्धित उपमण्डल कार्यालय परिसर में जमा करवाई जाती है। वाहन 4 शुरू से वाहन मालिकों को रजिस्ट्रेशन सर्टीफिकेट स्मार्ट आधारित बनाकर दिए जाएंगे जिससे इसका कटने, फटने व खराब होने का कोई डर नहीं रहेगा तथा इसके साथ-साथ स्मार्ट कार्ड चिप में भी वाहन मालिक का डाटा स्टोर हो सकेगा।

श्री विजेंद्र सिंह ने बताया कि 29 से 30 जून 2017 को वाहन पंजीकरण से संबंधित सुविधाएं बंद रहेगी। क्योंकि इस दौरान मुख्यालय द्वारा ऑनलाईन वाहन 4 सॉफ्टवेयर के लिए डाटा स्थानांतरण किया जाएगा। इसके पश्चात उपमंडल में वैध आधारित स्मार्ट कार्ड के साथ वाहन पंजीकरण की सुविधा भी आरंभ हो जाएगी। उन्होंने बताया कि हरियाणा सरकार का प्रयास है कि नागरिकों को किसी प्रकार की कोई दिक्कत न आए और स्मार्ट कार्ड के साथ वाहन पंजीकरण सुविधा मिल सके।

इस अवसर पर जिला सूचना एवं विज्ञान अधिकारी श्री संजय साहनी, ई-दिशा से श्री कुलदीप, श्री प्रवेश, डीलर श्री विजय, श्री सुरेश शर्मा, श्री कमल कुमार, श्री सुशांत बांसल, श्री प्रमोद सैनी, श्री ओ.पी. मेहरा, श्री विक्रम चानना, श्री गुरजीत सिंह, श्री राकेश कुमार, श्री शिव कुमार, श्री हर्षदीप, श्री पवन कुमार, नीतिन गर्ग, श्री जगजीवन सिंह, श्री बलवंत सिंह, श्री सुकेश, श्री रविंद्र कुमार, श्री रविंद्र पाल सिंह, श्री राजबीर सिंह आदि उपस्थित थे।

A media clipping of the event

Sh. Bijender Singh, SDM and Sanjay Sawhney, DIO NIC Sirsa during training programme on Dealers' Point Registration through Vahan *4*

Inauguration of Aizawl Rural DTO and launch of *Vahan* 4.0 in Mizoram

From our Mizoram correspondent **Smt C Lalmuanawmi**

Mizoram August 29, 2017- August 29, 2017 saw twin events in the Transport sector of Mizoram – a new District Transport office, the "Aizawl Rural DTO was inaugurated, and *Vahan* 4.0 was launched in 8 DTOs (including the new DTO), by Shri John Rotluangliana, Hon'ble Minister, Transport Department, Mizoram in the presence of Shri TT Zothansanga, Parliamentary Secretary, Mizoram. The function was conducted by

Hon'ble Minister, Transport Department, Mizoram delivering his inaugural speech

Secretary, Transport, Government of Mizoram delivering his speech as the chairman of the ocassion.

Shri Lalthangpuia Sailo, Secretary, Transport Department, Mizoram, and was attended by Joint Secretary, Director, Joint Director, officers and staff of the Transport Department of Mizoram and the Transport Team from NIC, Mizoram including Smt Lalmuanawmi, Coordinator, Transport Project. Delivering his inaugural speech, the Hon'ble Minister highlighted the work done by NIC, and appreciated the Transport Department for achieving a milestone by launching *Vahan* 4.0 in Mizoram. The State Assistant Project Manager

for Transport Shri Lalbiakdika presented a brief report on the new DTO site and *Vahan* 4.0. The Transport Project Coordinator of NIC, Mizoram Smt Lalmuanawmi also gave a brief presentation on *Vahan* 4.0 and its advantages. Shri Remmawia, Director of Transport mentioned the importance of creating a new DTO site, and hoped for early launching of *Sarathi* 4.0.

Transport Project Coordinator from NIC, Mizoram addressing the gathering

Director of Transport, Government of Mizoram speaks on the occasion

Training on *Vahan* 4.0 and *Sarathi* 4.0

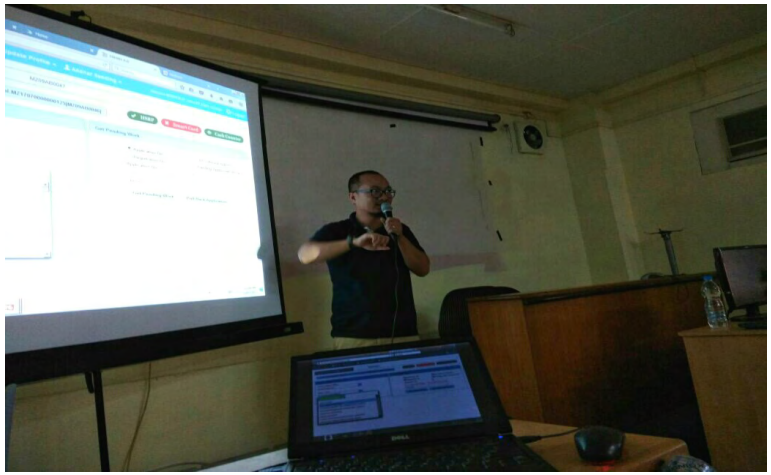
From our Mizoram correspondent **Smt C Lalmuanawmi**

Mizoram July 21, 2017 - A one-day training programme on *Vahan* 4.0 and *Sarathi* 4.0 was conducted for all District Transport Officers (DTOs) and Staff at the NIC Training Hall on July 21, 2017. The training was inaugurated by Shri R Remmawia, Director of Transport, Government of Mizoram, and brief speeches were delivered by Shri R Lalrammawia, Joint Director of Transport, Government of Mizoram, Susanta Kumar Mohapatra, SIO, NIC Mizoram and C Lalmuanawmi, Transport Project Co-ordinator. The training was attended by all DTOs and their staff from all districts of Mizoram. The objective of the training was to familiarize the DTOs and their staff with the revamped Transport software *Vahan* 4.0 and *Sarathi* 4.0 which is expected to be implemented in all the districts of Mizoram in the near future. The training programme was divided into two sessions, of which the morning session was for presenting the basic work-flow and advantages of *Vahan* 4.0, and the second session was for presenting the same for *Sarathi* 4.0.

Susanta Kumar Mohapatra, SIO, NIC Mizoram, giving a brief introduction on the importance of Vahan and Sarathi, in the presence of the Transport Director and Joint Director, Mizoram

Participants from Transport Department

There were 45 participants from the Transport Department and the programme was a huge success.



K Thanghmingliana, Senior Programmer from NIC Mizoram conducting a training session

C Lalmuanawmi, Transport Project Coordinator speaking on the occasion

Implementation Status of *Sarathi* 4 / *Vahan* 4 (As on December 13, 2017)			
Sarathi 4		**Vahan 4**	
State/UT	No. of Sites	State/UT	No. of Sites
Assam	23	Arunachal Pradesh	1
Chhattisgarh	1	Assam	23
Chandigarh	1	Bihar	13
Delhi	6	Delhi	23
Gujarat	32	Goa	10
Haryana	93	Gujarat	36
Himachal Pradesh	80	Haryana	93
Jammu & Kashmir	20	Himachal Pradesh	88
Jharkhand	24	Jammu & Kashmir	20
Karnataka	61	Jharkhand	24
Kerala	3	Maharashtra	50
Maharashtra	50	Meghalaya	10
Meghalaya	10	Manipur	1
Odisha	32	Mizoram	9
Punjab	86	Odisha	27
Pondicherry	7	Punjab	85
Rajasthan	37	Pondicherry	2
Sikkim	5	Rajasthan	24
Tamil Nadu	141	Sikkim	4
Uttarakhand	13	Tamil Nadu	1
Uttar Pradesh	2	Tripura	9
		Uttarakhand	21
		Uttar Pradesh	30
		West Bengal	49
Total (21 states)	727	**Total (24states)**	653

What Is Happening Where

In **Nagaland,** the Nagaland Motor Vehicles Department, is gearing up for the upgradation of the Transport Applications *Vahan* and Sarathi to the Online Web Applications *Vahan* 4.0 and *Sarathi* 4.0. Thorough testing and customization of the web applications are on in full swing. The Office of the District Transport Officer, Dimapur has been earmarked for the roll out of the Web applications.

In **Himachal Pradesh,** the Department is gearing up for the online check post solution that will enable travel agencies and vehicle owners to pay online entry tax.

In **Manipur,** *Sarathi* 4.0 will soon be implemented for the first time at Imphal East District Transport Office. Computer based online Learners' Licence Test and Citizen Centric Services are also planned to be introduced

In **Assam,** migration to *Vahan 4.0* and *Sarathi 4.0* is targetted to be completed within 2017 in all the District Transport Offices. Work is underway for introduct of online payment facility in *Sarathi* 4.0 processes.

A Joint Publication by NIC & MoRTH
PARIVAHAN NextMile
Newsletter on Computerization in the Transport Sector

Project Coordinators

:: Transport Project Officers ::

Now also as Correspondents for *Parivahan NextMile*

State/UT	Name	Mobile Number	email ID
Andhra Pradesh	Nand Kumar	9490706479	nand@ap.nic.in
Andaman	Vijay Nagu	9679544007/ 03192-232733	vijaynagu.vs@nic.in
Arunachal Pradesh	Bimal Chandra Borah	9402275086	bimal.borah@nic.in
Assam	Bibhujjbal Kumar Bhattacharjya	9954343159	asm-bibhu@nic.in
Bihar	Kanhaiya Pandey	09431800512	kp@bih.nic.in
Chandigarh	Vivek Verma /Pratibha Singh / Noor Singh Saini	9417367744/ 9417891940/ 9465097040	vivek.verma@nic.in ; pratibha.singh@nic.in ,noorsingh.saini@nic.in
Chhattisgarh	Y.V.S. Rao	09202200776 / 9300681678	yvsrao@nic.in
Dadra & Nagar Haveli	Milind D. Talnikar	9427154131	silvassa@nic.in
Daman and Diu	Utpal Mehta (Daman)	9825 570 507	utpal.mehta@nic.in
Delhi	Deepak Mehra	9810626233	deepakm@nic.in
Goa	Satesh P Redkar	9890846085	satesh.r@nic.in
Gujarat	R K Chavada / Rajnish Mahajan	9428457975/ 9426577266	rk.chavda@nic.in, rajnish.mahajan@nic.in
Haryana	Sanjay Sharma	9417850505	s.sanjay@nic.in
Himachal Pradesh	Bhupinder Pathak	9418111012	pathak.b@nic.in
J&K	Rakesh Kumar Gupta	9419206379 / 9419282126	rakesh.gupta@nic.in
Jharkhand	Amar Sinha/Taiyab hussain	9470193076	amarsinha@nic.in; taiyab.hussain@nic.in
Karnataka	M. Manikandan / V. V. Gowrishankar	9449025163 / 9945321743	mani.m@nic.in, vv.gowrishankar@nic.in
Kerala	Asir Edwin M.	9446319 944	asiredwin.m@nic.in

A Joint Publication by NIC & MoRTH
PARIVAHAN NextMile
Newsletter on Computerization in the Transport Sector

Project Coordinators

:: Transport Project Officers ::

State/UT	Name	Mobile Number	email ID
Lakshadweep	Shahina Beegum K.K.	9497644622	shahina@nic.in
Madhya Pradesh	A.N. Siddiqui / Sanjay Pandey	9893 136 523 / 9893287688	siddiqui.an@nic.in
Maharashtra	Rajesh Bhusari / Deepak N. Sonar	9403689666 / 9422349049	r.bhusari@nic.in / sonar.deepak@nic.in
Manipur	L. Premchandra Sharma	9402880054	premchand@nic.in
Meghalaya	Indrani Swer/ Gulrez A Sohliya	9436994810/ 919856042688	indrani.swer@nic.in/ gulrez.sohliya@nic.in
Mizoram	C. Lalmuanawmi	9436153655	mapuii@nic.in
Nagaland	I. Lanusungkum Aier	9436016039	lanu@nic.in
Orissa	Bimal Kanta Panda	9338189476	bk.panda@nic.in
Pondicherry	P. Sridharan/ R Sivakumar	9442210705/ 9443955220	sri.pon@nic.in/ rs.kumar@nic.in
Punjab	Sarbjeet Singh/ Tarminder Singh	9915066410 / 0172-2745462	singh.sarbjeet@nic.in/t.singh@nic.in
Rajasthan	Liladhar	9928018283	liladhar@nic.in
Sikkim	DK Basnett	9434079436	dkbasnet@nic.in
Tamil Nadu	Ramadas L.	9445022233	l.ram@nic.in
Tripura	Chaitali Bhattacharjee	9436454394	chaitali.b@nic.in
Uttar Pradesh	Lautoo Ram Yadav / Piyush Srivastava	9415306058/9415328793	lr.yadav@nic.in piyush.srivastava@nic.in
Uttarakhand	Sanjay Gupta / Raman Pundir	9997122217/ 9410593659	sanjaygupta@nic.in, raman.pundir@nic.in
West Bengal	Dr. Tapas Kumar Das / Avijit Bhowmick	9830049045 / 09434199192	tapas@nic.in, avijit.b@nic.in
Telangana	Nand Kumar	9490706479	nand@ap.nic.in

List of Transport Project Officers at NIC HQ

Role	Name of Officer	Designation	IP Phone	Mobile No.	STD Phone No.	e-mail ID
Project Head	Shri Sanjay Singh Gahlout, Delhi	DDG	5326	9810678503	011-24364294,	gahlout@nic.in
Head of Division	Shri Joydeep Shome, Delhi,	STD	5269	9810714183	011-24305269	joydeep@nic.in
Sarathi Coordinator	Shri BV Reddy, Hyderabad	STD	6152	9490749834	040-23261247	bvreddy@nic.in
(Head of Division) Data Management & Analytics Coordinator	Shri Pawan Joshi, Delhi	STD	5268	9818662315	011-24305268	pawan.joshi@nic.in
Vahan Team Member	Shri Piyush Gupta, Delhi	STD	5121	9971877440	011-24305121	piyush@nic.in
Vahan Team Member	Shri Deepak Mehra, Delhi	STD	5682	9810626233	011-24305682	deepakm@nic.in
Vahan Team Member	Shri Sanjay Mendiratta, Delhi	TD	5686	9958388995	011-24305686	sanjaymen@nic.in
Vahan Team Member	Shri Ravindra Gautam, Delhi	PSA	5687	9868260189	011-24305687	rgautam@nic.in
Vahan Team Member	Smt Nisha Gupta, Delhi	Scientist B	5901	9958277191	011-24305901	nisha.g@nic.in
Vahan Team Member	Smt Manisha Agarwal, Delhi	Scientist B	5906	9810377441	011-24305906	manisha.aggarwal @nic.in
Sarathi Team Member	Shri Manoj Kumar Srivastava, Delhi	PSA	5684	9968071989	011-24305684	mks@nic.in
Vahan Team Member	Smt. Ragyi Singh Yadav , Delhi	TD	5802	09650988112	011-2430-5802	ragyi@nic.in
Vahan Team Member	Ms. K. Selvi, Delhi	Scientist B	5349	09716777978	011-2430-5349	k.selvi@nic.in

Project Coordinators

List of *Sarathi* Team Members at NIC Hyderabad And Bangalore

Role	Name of Officer	Designation	e-mail ID
Sarathi Team Member	Smt Jhancy Srinivas	TD	jhancy@nic.in
Sarathi Team Member	Smt Anuragamai	TD	anurag.ap@nic.in
Sarathi Team Member	Shri MSV Subramanyam	TD	maddulasvs@nic.in
Sarathi Team Member	Shri Nand Kumar	TD	nand@ap.nic.in
Sarathi Team Member	Shri Madan Mohan	TD	mohan.madan@nic.in
Sarathi Team Member	Shri Raghavendra Joish	TD	joish.r@nic.in
Sarathi Team Member	Shri SSV Rao	TD	ssv.rao@nic.in